MINUTES OF REDRESSAL COMMITTEE MEETING FOR REDRESSAL OF GRIEVANCES OF DIFFERENT FIRMS AGAINST TENDER OF DRESSING ITEMS FOR THE FINANCIAL YEAR 2024-25 HELD ON 08-07-2024 AT 10:00 AM IN THE MEETING ROOM PURCHASE CELL QUAID-E-AZAM MEDICAL COLLEGE B.V.HOSPITAL, BAHAWALPUR.

Presentations of the different firms were discussed as per agenda & decisions were made accordingly.

Sr No.	Name of Firm	C.S Items #	Decision of TAC	Grievances	Decision
01	M/S Tech Zone, Lahore	Item No. 04 Adhesive Plaster (Zinc Oxide) Item No. 21. Transparent Polyurethane Dressing 10x14cm Item No. 25 Adhesive wound dressing 45cm x 60cm (Opsite)	Non responsive due to sample rejected by end user. (Poor Adhesion) Non responsive due to sample rejected Non responsive due to sample rejected. (Not Acc to Spec)	The firm submitted grievance & requested for re-evaluate the sample. The firm grievance that other firm M/S Mughees Medicine, M/S Saru Traders, M/S Eassity Pakistan declared responsive, but quoted item out of specification, the demanded specification size 45x60cm, but above mentioned bidders have quoted 45x55cm.	The Committee securitized the record and discussed the matter in details. As per expert opinion of end user the committee rejected the firm presentation & upheld the decision of technical advisory committee for item No. 04, 21, 25 & 26.
		Item No. 26 Transpore sticking for angio 3M	Non responsive due to sample rejected. (Poor Quality)		

Sr No.	Name of Firm	C.S Items #	Decision of TAC	Grievances	Decision
02	M/S Clifton Enterprises, Lahore	Item No. 14 & 15 Paper Adhesive Tape (Medical Use) 1" & 2" to 4.5 meter	Non responsive due to sample rejected by end user.	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. The committee has rechecked the sample & approved it. Hence the committee declared the firm responsive for item No. 14 & 15.
03	M/S Arson Pharmaceutical Industries, Lahore	Item No. 03 Absorbent Gauze (BPC) Cloth	Non responsive due to sample rejected by end user. (Poor Quality)	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. As per expert opinion of end user the committee rejected the firm presentation & upheld the decision of technical advisory committee for item No. 03.
		Item No. 10 Crepe Bandage 15cm x 4.5Meter Item No. 11 Crepe Bandage 10cm x 4.5Meter Item No. 12 Crepe Bandage 7.5cm x 4.5Meter	Non responsive due to sample rejected by end user. (Poor Quality)	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. As per expert opinion of end user the committee rejected the firm presentation & upheld the decision of technical advisory committee for item No. 10, 11 & 12.
		Item No. 14 & 15 Paper Adhesive Tape (Medical Use) 1" & 2" to 4.5 meter	Non responsive due to sample rejected by end user.	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. The committee has rechecked the sample & approved it. Hence the committee declared the firm responsive for item No. 14 & 15.

Sr No.	Name of Firm	C.S Items #	Decision of TAC	Grievances	Decision
04	M/S S. Fazal Ilahi & Sons Pvt Ltd, Karachi	Item No. 01 Absorbent Cotton Wool (BPC) 500gm	Non responsive due to sample rejected by end user. (Poor Quality)	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. As per expert opinion of end user the committee rejected the firm presentation & upheld the decision of technical advisory committee for item No. 01.
05	M/S Cotton Craft Pvt Ltd, Lhr	Item No. 01 Absorbent Cotton Wool (BPC) 500gm	Non responsive due to sample rejected by end user. (Poor Quality)	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. The committee has rechecked the sample & approved it. Hence the committee declared the firm responsive for item No. 01.
		Item No. 05 Bandages Plaster of Paris 15cm x 2.7Meter	Non responsive due to sample rejected by end user. (Poor Quality)	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. The committee sent the sample to concerned end user for re-evaluation as per re-evaluation report the committee declared the firm responsive for item No. 05.
		Item No. 12 Crepe Bandage 7.5cm x 4.5Meter	Non responsive due to sample rejected by end user. (Poor Quality)	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. The committee has rechecked the sample & approved it. Hence the committee declared the firm responsive for item No. 12.

Sr No.	Name of Firm	C.S Items #	Decision of TAC	Grievances	Decision
06	M/S SOS Technologies Pvt Ltd,	Item No. 01 Absorbent Cotton Wool (BPC) 500gm	Non responsive due to sample rejected by end user. (Poor Quality)	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. As per expert opinion of end user the committee rejected the firm presentation & upheld the decision of technical advisory committee for item No. 01 & 03.
		Item No. 03 Absorbent Gauze (BPC) Cloth	Non responsive due to sample rejected by end user. (Poor Quality)		
07	M/S Al Hamd Enterprises, Karachi	Item No. 14 & 15 Paper Adhesive Tape (Medical Use) 1" & 2" to 4.5 meter	Non responsive due to sample rejected by end user.	The firm submitted grievance & requested for re-evaluate the sample. The firm pleaded that other brand approved quoted by M/S Saru Traders, low quality hot Melt Adhesive.	The Committee securitized the record and discussed the matter in details. As per expert opinion of end user the committee rejected the firm presentation & upheld the decision of technical advisory committee for item No. 14 & 15.
08	M/S Zia Enterprises, Lahore	Item No. 09 Cotton Bandage 6.5cm x 6Meter BPC Item No. 11 Crepe Bandage 10cm x 4.5Meter Item No. 16 Sterilized Gauze Pad (Swab) (Pack of 10's)	Non responsive due to sample rejected by end user. (Poor Quality)	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. As per expert opinion of end user the committee rejected the firm presentation & upheld the decision of technical advisory committee for item No. 09, 11 & 16.

Sr No.	Name of Firm	C.S Items #	Decision of TAC	Grievances	Decision
09	Wound Dressing Gynae to sample rejected by grievance & requested		to sample rejected by	The firm submitted grievance & requested for re-evaluate the sample.	The Committee securitized the record and discussed the matter in details. The committee sent the sample to concerned end user for re-evaluation as per re-evaluation report (sample approved it), the committee declared the firm responsive for
			item No. 22, 23, 24 & 26.		
		Adhesive wound dressing	to sample rejected by		
		Transpore sticking for	to sample rejected by end user. (Poor		